



Your Travel-Related Checklist For Navigating the INMA Paris Cancellation

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INMA knows the challenges surrounding cancelled events, and we want to share with you a short checklist of ways to recoup your travel-related monies related to the just-cancelled INMA World Congress in Paris:

1. **Hotel:** Call your Paris hotel to cancel your reservations. Most hotels will refund your reservations more than a month out – unless you pre-paid or if you chose a non-refundable rate. Start communicating with your hotel *now*.
2. **Airline:** Call your airline and cancel or postpone your Paris flight reservation – or redirect that reservation to another destination. Given the unique situation surrounding COVID-19, airlines appear to be generous in waiving cancellation fees and postponing or moving reservations. They are less generous about refunding airline registrations, but even that is loosening up. [Click here for a recent Conde Nast Traveler article on navigating the world of airline refunds in this coronavirus crisis.](#)
3. **Trip insurance:** If you purchased “cancel for any reason” trip insurance, file a claim. If you purchased any other trip insurance, contact the agency directly to find out the steps for filing a claim and if coronavirus travel bans apply.

Work with INMA on your World Congress registration credit. Work with your Paris hotel, airline, and insurance company on all other matters.